

Introducing Manulife online access

Accessing your Manulife Securities accounts is easier with Manulife online access

Welcome! Manulife online access offers the security and stability you expect with the account review capabilities that are important to you. The site's self-service sign up allows you to access your Manulife Securities accounts and future enhancements will provide you with a view of all your Manulife products, including Manulife segregated funds and Manulife mutual funds—making the site your central point for obtaining your Manulife product information online.

We hope you enjoy the new experience, available on any device, anytime, anywhere.





Manulife Securities

How to sign up

Visit manulife.ca to complete your online registration:

- click on Sign in (at the top right hand corner)
- click on the Manulife Securities link
- click on Are you new to the site? Sign up

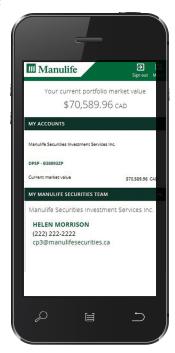
To register you will be asked for your:

- name
- · date of birth
- postal code

Next, you'll be asked for your:

- Manulife Securities individual, joint or entity account number
- last four digits of your Social Insurance Number

Once you're signed up, you'll have access to your Manulife Securities individual and jointly held accounts as well as entity accounts such as corporate, trust and estate accounts that you're authorized to access.



Manulife Securities is a business name used by the related companies Manulife Securities Incorporated (an investment dealer) and Manulife Securities Investment Services Inc. (a mutual fund dealer). Manulife Securities Incorporated is a member of the Investment Industry Regulatory Organization of Canada (IIROC) and the Canadian Investor Protection Fund (CIPF). Manulife Securities Investment Services Inc. is a member of the Mutual Fund Dealers Association of Canada (MFDA) and the MFDA Investor Protection Corporation (excluding Quebec). Manulife refers to Manulife Financial Corporation (MFC), a publicly-traded company and the ultimate parent company of the Manulife Securities related companies. Details regarding all affiliated companies of MFC are provided in the Important Client Information Brochure found under "Client resources" on the Manulife Securities website www.manulifesecurities.ca. Manulife, Manulife & Stylized M Design, Stylized M Design and Manulife Securities are trademarks of The Manufacturers Life Insurance Company and are used by it, and by its affiliates, under license.

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Questions about Manulife online access?

Assistance is available Monday to Friday, 8 a.m. to 6 p.m. (ET) as follows:

Registration and technical support

by phone at 1-833-363-0699;
or by email at <u>onlinesupport@manulife.com</u>.

General questions and navigation support

 by phone at 1-800-991-2121; or by email at <u>manulifesecurities@manulife.com</u>.

For questions about the investments you own, please speak to your advisor.